

## The Cloud Buyers Checklist for Choosing the Perfect Cloud-Based Training Lab Provider



## **CHECK YOURSELF!**

Use this complete 3-part checklist to be sure you've asked the right questions and are making the right decision!

| Cloud Buyer's Checklist |  |     |    |  |  |  |
|-------------------------|--|-----|----|--|--|--|
| Part 1: Architecture    |  | YES | NO |  |  |  |
| ✓                       | Does the vendor's platform allow me to build and deploy training labs with just a web browser and an internet connection?                          |     |    |  |  |  |
| ✓                       | Will I be able to build and deploy labs fully on-cloud (without building VMs/environments on-premise and importing them to the vendor's platform)? |     |    |  |  |  |
| <b>✓</b>                | Will my labs work on-cloud exactly as they do on-premise?  |     |    |  |  |  |
| <b>✓</b>                | Will I have access to a variety of best-practice, deployment-ready templates for VMs and full environments?  |     |    |  |  |  |
| <b>✓</b>                | Are the vendor's templates easily customizable to my needs?  |     |    |  |  |  |
| <b>√</b>                | Does the vendor's platform support live cloning of environments?   |     |    |  |  |  |
| <b>√</b>                | Does the platform allow me to save and re-create VMs to share and reuse?   |     |    |  |  |  |
| ✓                       | Does the vendor's solution support complex networking scenarios?   |     |    |  |  |  |
| <b>✓</b>                | Does the platform make it easy to set up and edit a network?   |     |    |  |  |  |
| <b>✓</b>                | Are all network topologies supported?  |     |    |  |  |  |
| <b>✓</b>                | Are virtual devices supported?   |     |    |  |  |  |
| <b>✓</b>                | Is the vendor's platform hypervisor agnostic?  |     |    |  |  |  |
| <b>✓</b>                | Does the platform allow simple import/export of training images?   |     |    |  |  |  |
| ✓                       | Does it support ESXi and other industry-standard technologies?   |     |    |  |  |  |

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|------------------------------------|--|-----|----|--|--|--|
| Part 2: Complete Training Solution |  | YES | NO |  |  |  |
| ✓                                  | Does the vendor's solution include all the elements necessary for management of my training labs (without patching together multiple systems)? |     |    |  |  |  |
| ✓                                  | Are basic changes (such as right-sizing hardware) simple and self-service for trainers?  |     |    |  |  |  |
| ✓                                  | Will I be able tocreate and manage virtual classroomswithout my IT team or the vendor's support team?  |     |    |  |  |  |
| <b>√</b>                           | Will labs be saved and tracked in enough detail for certification programs and grading?  |     |    |  |  |  |
| ✓                                  | Is it possible to run multiple simultaneous classes with no additional overhead?   |     |    |  |  |  |
| <b>✓</b>                           | Are self-paced or on-demand training labs available?   |     |    |  |  |  |
| <b>√</b>                           | Are large, on-demand, self-service events supported?   |     |    |  |  |  |
| <b>✓</b>                           | Will the vendor's solution allow me to automatically send invitations/login credentials to students prior to the start of the course?          |     |    |  |  |  |
| ✓                                  | Will students be able to access their labs without installing plug-ins?  |     |    |  |  |  |
| ✓                                  | Does the vendor's platform allow students to check connectivity, setup, and performance prior the start of the course?                         |     |    |  |  |  |
| ✓                                  | Does the platform recreate an over-the-shoulder student-teacher interaction?   |     |    |  |  |  |
| ✓                                  | If a student needs help, can the instructor access his machine?  |     |    |  |  |  |
| ✓                                  | Can the instructor easily spin up his own personal copy of the class environment?  |     |    |  |  |  |
| ✓                                  | Can the instructor share his copy of a VM with one or all of the students in the class?  |     |    |  |  |  |
| <b>√</b>                           | Can students chat with the instructor and/or each other during the class?  |     |    |  |  |  |
| ✓                                  | Does the vendor's solution include a robust and up-to-date REST API – allowing for efficient integration with my other systems and tools?      |     |    |  |  |  |
| ✓                                  | Does the vendor's solution offer other options for integration and interoperability?   |     |    |  |  |  |

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|-------------------------|--|-----|----|--|--|--|
| Part 3: Economics & ROI |  | YES | NO |  |  |  |
| <b>√</b>                | Is billing based on infrastructure usage and class time?   |     |    |  |  |  |
| ✓                       | Is infrastructure pricing competitive?   |     |    |  |  |  |
| <b>√</b>                | Does the vendor's pricing structure include software licensing?  |     |    |  |  |  |
| <b>√</b>                | Am I confident that I won't be surprised by additional costs (e.g., data switching penalties, networking tiers, etc.)? |     |    |  |  |  |
| ✓                       | Will pricing become more competitive at scale?   |     |    |  |  |  |
| <b>√</b>                | Will unused machines/environments hibernate (so that they don't accrue charges)?                                       |     |    |  |  |  |
| <b>√</b>                | Is infrastructure scheduled along with classes?  |     |    |  |  |  |
| <b>√</b>                | Can environments be scheduled to delete automatically?   |     |    |  |  |  |
| ✓                       | Does the vendor's solution offer scalability and burstability?   |     |    |  |  |  |
| ✓                       | WillI be able to make system changes withoutthe intervention ofmy IT department?                                       |     |    |  |  |  |
| <b>√</b>                | Will I be able to make system changes without the intervention of the vendor's IT department?                          |     |    |  |  |  |
| <b>√</b>                | Are all required firewalls, ports, and networks open?  |     |    |  |  |  |
| ✓                       | Is reporting available to give me visibility into classroom, student, and infrastructure usage?                        |     |    |  |  |  |

## **About CloudShare**

As the leading supplier of virtual IT environments in the cloud, CloudShare provides its clients with specialized solutions designed to meet a wide variety of business needs – including lab environments for virtual training, development and testing, and sales demos and POCs. All CloudShare environments are completely customizable and offer on-demand access to infrastructure resources such as servers, storage, networks, and software.

## Considering a move to the cloud?

We've got you covered! To learn more about how CloudShare's advanced lab solutions can benefit your business, visit us at www.cloudshare.com

Or follow us on social media:









